

# GETTING PRACTICAL WITH MEDICAL STAFF GOVERNANCE, CREDENTIALING & PEER REVIEW

#### **Medical Staff Bylaws**



### Medical Staff Bylaws The Good, the Bad and the Ugly

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#### **Overview**

- The Bylaws "Enigma"
- Medical Staff Bylaws as a Tool
- Sources of Guidance
- Review Priorities
- Approaching a Bylaws Review
- Select Areas of Emphasis





## Resident Bylaws "Expert"

- Who scored in the top 10% of the USMLE step 1 block for bylaws drafting and governance?
- Do you have officer or committee orientation about your bylaws?
- Anyone read the entire contents of your current bylaws?

### Not One Size Fits All

- Your Medical Staff Bylaws are a tool
- You have flexibility  $\rightarrow$  "This is the way we've always done it!"
- Goal is to facilitate effective and efficient self-governance of an organized medical staff with a clear purpose:
  - Quality of care rendered within the facility
- Assume Bylaws are an enforceable contract between the organization and its practitioners

## Sources of Guidance

- Medicare Conditions of Participation
- Accreditation standards (TJC, HFAP, DNV, etc.)
- State hospital/ASC licensing laws
- State professional licensing laws
- HCQIA
- Federal and state case law

# **Bylaws Components**

- What are your "Medical Staff Bylaws?"
- Governance, Organization, Credentials, Non-Physician Manuals?
- Policies, Procedures, Rules and Regulations

### **Review Priorities**

- Legally and accrediting standard compliant
- Processes and standards consistent with your current processes
- Administrative simplification
- Recognized best practices
- Avoid ambiguity, redundancy and inconsistences
- Attention to detail
- Objective: Effective self-governance that serves all interested parties well

# Approaching a Bylaws Review

- Choose your bylaws team/committee wisely
- Know your process
- Outline and communicate goals
- Should reflect the strategy and market in which the Hospital/ASC and practitioners operate
- Part of a health system?
  - For integrated delivery systems, consistency is key

# Areas of Emphasis:

- Definitions strike a balance between ambiguity <u>and</u> overdefining
- Individual References
  - Applicant, Appointee, Physician, Provider, Practitioner, AHP, APP, Doctor, etc.?
- Qualifications:
  - Unrestricted v. unlimited license
  - Medical school
  - Criminal conviction v. criminal charge
  - Waiver v. alternative criteria

# Areas of Emphasis: Credentialing

- Qualifications v. Responsibilities (be objective where possible)
- Call coverage a duty of membership or responsibility for clinical privileges?
- Membership v. Clinical Privileges
  - Appointment, membership, privileges, etc. to which are you referring?
- Medical Staff Categories
  - Understand the "citizenship" differences
- Provisional

11

No longer needed unless used to address "ramp up" period



## Areas of Emphasis: Governance

- Qualifications v. Responsibilities
- Call coverage a duty of membership or responsibility for clinical privileges?
- Membership v. Clinical Privileges
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12

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# Areas of Emphasis: Governance

- Adapt governance structure to community and practice patters
- Simplify committees
- Simplify manner of acting: quorums and meeting format
- "Contract" for flexibility and deference
- Absolute immunity
- Information sharing

## Areas of Emphasis: Corrective Action

- Administrative v. Summary Suspension
- Precautionary v. Summary Suspension
- Broad misunderstandings or misapplication of legal standards associated with 14 days, 30 days, etc.
- Review v. Investigate
- When do investigations begin?

## Areas of Emphasis: General

- Substantial compliance
- "Contract" for flexibility and deference
- Absolute immunity
- Information sharing





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