

Testing the Waters

HITRUST and Vendor Management RELIAN HE





Testing the Waters HITRUST and Vendor Management

Presented by

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HITRUST and Vendor Management

- About Us
- Background on Vendor Risk Management and Setting the Stage for the 3PRM
- HITRUST
 - History
 - Role in Industry
 - Advocacy Efforts

The Provider 3PRM Initiative

Goal: Positively impact patient care by enabling our organization to only acquire safe, secure, and compliant goods to treat our patients and run our operations.

Problem:

- No agreement on what's "safe" or "good enough"
- Little cooperation and sharing between organizations regarding products that are "safe" and "not safe"
- Vendors wasting \$ trying to make everyone happy but not actually getting closer to "safe"

3PRM Roadmap

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Hospital Small or ERisk - CSF Basics Services: Various Services + Custom Control M - CSF Assurance Scoring + Custom Control HITRUST HITRUST H-CSF Assurance, Risk Assurance Broker
Threats Observed to Vendors + Custom Control Assurance Broker Loss Information and Vendor Products Breach Reporting Vendor Vendor HEALTH IT SEMINAR 2018 Vendor

Enablers to 3PRM

- 1. Established clear roles and responsibilities between Legal, Compliance, SC, Risk, Security
- 2. Established goals that mattered to everyone
 - "Enable delivery of products to users faster and cheaper"
 - "Ensure only safe devices are used to treat patients"
- 3. Standardize Contracts, Service Levels and Expectations
- 4. 3PRM Founding Members activity canvassing "large vendor" space to identify, train and inform "backward rowers"
- 5. Sharing best practices and "shared fate" metrics
 - Vendors who don't follow rules, don't get paid
 - Routine violators of processes are removed or budgets reduced
- 6. Building systems that push requirements up and publish to the industry
 - Example: Provider3PRM Provider Memo, Risk Rating Processes, Canned Addendum
- 7. Providing common infrastructure for tracking and monitoring 3rd parties and for 3rd parties to interaction with users
 - Mantra: Assess/report once, share many!





Please visit the Hall Render Blog at http://blogs.hallrender.com for more information on topics related to health care law.

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